

# FAQs for parents, teachers, coaches and guardians.

#### The minimum age limit for audience members 8 years old, the upper age limit is 12 years old.

Because of the nature of the studio, with the audience being a part of the set, as well as the activities featured on the show, Sky has deemed 8 years old to be the lowest appropriate age.

# What time do we need to be at Sky Studios?

You will need to be at Sky for 1pm on Wednesday. Please make sure you arrive no later than 1.15pm or your class may lose the chance to be on the show. Also please note that we are unable to accommodate guests in the Sky Believe in Better building (the BIB) before 12pm.

#### How will the day be structured?

1pm Arrival at the BIB.

1-1.30pm Briefing

1.30-3pm Rehearsal/Warm up/Record show 1

3-4pm Refreshments

4.30-5.45pm Rehearsal/Warm up/Record show 2

5.30pm Sky Sports Game Changers wrap, return to the BIB building to leave the site.

#### Who will meet us on arrival?

A member of the Sky Sports Game Changers team will meet you on arrival at the BIB. You will be able to recognise these staff by the Sky Sports Game Changers t-shirts they will be wearing.

# What should we do if we are running late?

If you know you will be running late, please contact the Sky Sports Game Changers team on **0207 032 6954** 

#### Do the children need to be accompanied?

Yes we require the children to be accompanied to the site.

# As a parent, teacher, coach or guardian will I be in the studio with my child/group?

No, unfortunately we cannot accommodate parents, teachers, coaches or guardians in the studio. You will be able to watch the show from the Viewing Theatre next door to the studio. Licensed chaperones will accompany the children at all times.

# What security will there be on the day?

All guests visiting Sky are required to go through an electronic security check. Experienced Security staff will guide visitors through this process.

# Can I or the children bring bags to Sky?

Yes, you can bring small bags, and there are locker facilities available where you can store them during the show. No bags are allowed on the studio set.

# What if I have an accessibility concern?

Sky Studios is a wheelchair accessible environment.

We are happy to accommodate visitors with disabilities and ask that any special requirements are detailed on each child's Participation Consent Form.



For more information about our facilities please contact us at gamechangers@bskyb.com or 020 7032 6954.

# Will refreshments and snacks be provided?

There will be drinks and snacks available between shows **only** for children attending **both recordings.** A selection of refreshments will be available for teachers and guardians in the viewing theatre.

Please let us know in advance if you or your child/children have any allergies or dietary requirements.

For the children on the studio set, water will be available at all times. They can just ask anyone in a Game Changers t-shirt.

#### Facilities (Toilets)

Toilets for the audience will be located in the BIB and in Sky 2. Children requiring the use of these facilities will be accompanied by their parents, teachers, coaches and guardians or a member of the Sky Sports Game Changers team as appropriate.

#### What if I/my child requires first aid or feels unwell?

If you require first aid or feel unwell please notify one of the Sky Sports Game Changers team and they will assist you. Trained first aiders will be present throughout the show and if your child is ill you will be contacted immediately and taken to your child by a member of the Sky Sports Game Changers team.

# What is meant by "three filmed performances in the last six months" on the Participant Consent Form?

This refers to any filmed performance arranged for broadcast.

What are the possible repercussions of my child/children appearing on Sky Sports Game Changers? Whilst unlikely there is a possibility that your child/children may experience bullying as a result of appearing on this programme. Information on dealing with this situation may be found at <a href="https://www.kidscape.org.uk">www.kidscape.org.uk</a>.

#### What should I do if I still have unanswered questions?

Contact the Sky Sports Game Changers team on **gamechangers@bskyb.com** or **020 7032 6954** and we will be happy to help.

# **Audience Member Dos & Don'ts**

**Do** please double check with your child/children that they are happy to take part in this programme before you attend the studio.

**Do** make sure that the Participation Consent Form and the Audience Release Forms have been completed and signed.

Do ensure that your child is aware of how busy the studio will be and knows to behave accordingly.

**Do** enjoy being a part of Sky Sports Game Changers!

**Don't** bring mobile or recording devices onto the studio floor. These are not permitted in the studios.

**Don't** let your child wear any clothes with large or prominent logos, branding or inappropriate language on them. The wearing of such items will prevent your child from being a part of the audience.

**Don't** worry! Experienced chaperones are on site to make sure every audience member is looked after and has fun!